IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Applicant: Lalitha Vaidyanathan;

PATENT

John Quinn; Ahmed

Khaishgi; Cara Cherry

Filed:

Herewith

Docket No.:

1018-001US02

Title:

SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN

ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE

RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.10:

"Express Mail" mailing label number: ET880621728US

Date of Deposit: August 5, 2003

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressec" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, Alexandria, VA 22313-1450.

By: Whalla Watton

Name: Angela Watson

REQUEST FOR PATENT APPLICATION UNDER 37 C.F.R. § 1.53(b)

MAIL STOP PATENT APPLICATION Commissioner for Patents Alexandria, VA 22313-1450

Sir:

This application is a Continuation-in-part of Serial No. 09/504,159, filed February 15, 2000, and claims priority to U.S. Provisional Patent Application Serial No. 60/469,502, filed May 9, 2003.

We are transmitting herewith the attached correspondence relating to this application:

\boxtimes	Transmittal sheet containing Certificate of Mailing.
\boxtimes	Utility Patent Application: Spec. 36 pgs; Claims 17 pgs; Abstract 1 pg.
	The fee has been calculated as shown below in the "Claims as Filed" table.
\boxtimes	71 sheets of formal drawings.
\boxtimes	Applicant Claims Small Entity Status
\boxtimes	Return postcard

CLAIMS AS FILED

Number of Claims Filed	In Excess f:	Number Extra		Rate		Fee		
Basic Filing Fee						\$375.00		
Total Claims						•		
106	20	86	х	\$9.00	=	\$774.00		
Independent Claims								
17	3	14	x	\$42.00	=	\$588.00		
MULTIPLE DEPENDENT CLAIM FEE								
TOTAL FILING FEE								

Under 37 CFR §1.53(f), no filing fee is being paid at this time.

If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (651) 735-1100.

Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please send all correspondence to Practitioners at Customer Number 28863.

28863
PATENT TRADEMARK OFFICE

Date:

August 5, 2003

SHUMAKER & SIEFFERT, P.A. 8425 Seasons Parkway, Suite 105 St. Paul, Minnesota 55125

Telephone: 651.735.1100 Facsimile: 651.735.1102 By:

Name: Kent J. Sieffert

Reg. No.: 41,312